5 Point Care

SIL home-viewing checklist

Use with any provider. Tick an answer and add notes. Leave anything you cannot answer blank.

Home or suburb (optional)

Visit date (optional)

The home

Can I move comfortably through the entrance, bedroom, bathroom and shared spaces?

Your answer

- ☐ Yes
- ☐ Some areas need checking
- ☐ No
- ☐ Not sure yet

Notes

Is there room for my equipment, belongings and the things I enjoy?

Your answer

- ☐ Yes
- ☐ Some changes needed
- ☐ No
- ☐ Not sure yet

Notes

Can I have privacy, quiet time and control over my own space?

Your answer

- ☐ Yes
- ☐ Some concerns
- ☐ No
- ☐ Not sure yet

Notes

Can I get to the people, shops, appointments and activities important to me?

Your answer

- ☐ Yes
- ☐ Transport needs checking
- ☐ No
- ☐ Not sure yet

Notes

Housemates and routines

Have I met the housemates and had a chance to explore whether we would suit each other?

Your answer

- ☐ Yes
- ☐ Another visit arranged
- ☐ Not yet
- ☐ Not sure yet

Notes

Do the arrangements for meals, noise, visitors and shared spaces suit me?

Your answer

- ☐ Yes
- ☐ Some changes needed
- ☐ No
- ☐ Not sure yet

Notes

Would my routines, culture, communication and preferences be respected?

Your answer

- ☐ Yes
- ☐ Some changes needed
- ☐ I have concerns
- ☐ Not sure yet

Notes

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Daily and overnight support

What help could I receive during a usual day, and what support is shared?

Your answer and notes

What overnight support is available, and how would I get help when I need it?

Your answer and notes

Are the arrangements for worker introductions and cover clear to me?

Your answer

- ☐ Clear
- ☐ Need more detail
- ☐ Have concerns
- ☐ Not sure yet

Notes

Am I comfortable with how staff would learn about my communication, health and personal support needs?

Your answer

- ☐ Comfortable
- ☐ Need more detail
- ☐ Have concerns
- ☐ Not sure yet

Notes

Costs to understand

Have I received a written breakdown separating support charges, housing costs and everyday expenses?

Your answer

- ☐ Yes
- ☐ Some costs are missing
- ☐ No
- ☐ Not sure yet

Notes

What would I pay for rent, groceries, utilities, transport and other costs?

Your answer and notes

Are extra charges and the process for agreeing cost changes clear to me?

Your answer

- ☐ Clear
- ☐ Need more detail
- ☐ Have concerns
- ☐ Not sure yet

Notes

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Agreements and choice

Do I understand the housing and support agreements, with help if I want it?

Your answer

- ☐ Yes
- ☐ Need help to review them
- ☐ Have concerns
- ☐ Not sure yet

Notes

Do I know how to raise a concern, get independent advocacy or ask for a change?

Your answer

- ☐ Yes
- ☐ Need contact details
- ☐ No
- ☐ Not sure yet

Notes

Are the notice periods, costs and handover arrangements for moving or changing support clear?

Your answer

- ☐ Clear
- ☐ Need more detail
- ☐ Have concerns
- ☐ Not sure yet

Notes

Your impression and next steps

How do I feel about this home?

Your answer

- ☐ Comfortable
- ☐ Would like another visit
- ☐ Have concerns
- ☐ Not sure yet

Notes

What do I still need to check, and who will answer my questions?

Your answer and notes

Would I like another visit or someone I trust to join me before deciding?

Your answer

- ☐ Another visit
- ☐ Bring someone I trust
- ☐ Both
- ☐ No further visit planned
- ☐ Not sure yet

Notes